



Quality Assurance Charter

Reach prides itself as a leading alternative provision provider in the South West of England.

As part of its ongoing commitment to high standards, Reach operates several measures to review quality assurance within the service.

This Charter details the current measures that are implemented. These are continually monitored, reviewed and updated on issuing of new external policy / guidance's from the LA & Government.

In the absence of any current formal regulation of 'nonregistered' alternative provision, Reach strides to operate a best practice model which support schools and the LA to have easy access to be able to visit, quality assure and inspect Reach.

Reach currently has the following measures in place.

- Internal reviews by the Director on each area of the service throughout the year. This is shared and reviewed by the entire leadership team and discussed with Julia Severn who supports the leadership team
- Julia Severn appointed as an external support for supportive oversight of the service
- School & Trust Quality Assurance visits
- Registration & approval by Somerset Council on its Alternative Education approved providers
- All safeguarding training / safer recruitment training as per Somerset requirements for schools and Alternative Provision
- Policy updates through Somerset Council, Keeping Children Safe, plus Law changes (i.e. Fire / Health & Safety)

- Health & Safety inspections & reviews (monthly) led by Atlas Health & Safety Management
- Food hygiene inspections (3 yearly) led by local Environmental Health Officer